

# 2004 DOI Facilities and Asset Management Conference

## MAXIMO™ Implementation Panel



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### *Panel Objectives:*

- ☐ Identify unique initiatives
- ☐ Open your Bureau's "Toolbox"
- ☐ Share **and use** best practices

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## MAXIMO™ Implementation Panel



*Bureau of Indian Affairs,  
Irrigation, Power & Safety of Dam*

John Anevski, P.E., Civil Engineer

# BIA – Irrigation, Power & Safety of Dams



# Maximo

- Currently for our Irrigation Projects and their dams
- 3 Projects on line
- All 16 projects to be on line in 4 more years



# Irrigation Projects



- Irrigation maintenance
- Safety of dams maintenance
- Water orders
  - Ties in from billing software who paid
  - Will track which gate goes to which tract of land

# Irrigation Projects

- Linear facilities (similar to roads) VS. Buildings & grounds.
- 1<sup>st</sup>, used GIS to map our projects (inventory) & then load data into Maximo (95%)
- Unique ID based on FFS Organization Code and distance down the canals

## Problem:

- Finding a single structure out of 100 or more on a canal????

## How Many Structures??

PROJECT	ACRES	DITCH MILES	STRUCTURES
Fort Peck	22,000	153	2,391
Wind River	55,000	414	7,592
Uintah	60,000	648	9,011
Wapato	150,000	769	10,279

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Work Order Tracking > Equipment/Location Drilldown

Helpmaxim

LocationsEquipment

Location Drilldown

Location: C56Fort Peck Agency

System: Primary Irrigation System

Show all SystemsMove to topRefresh

Drilldown

- C56 : Fort Peck Agency : OPERATING

- C56370 : Branch of Irrigation : OPERATING

- C56370001 : Wiota Unit : OPERATING

- C56370001DR1 : DRAIN 1 : OPERATING

- C56370001DR1A : DRAIN 1A : OPERATING

- C56370001DR2 : DRAIN 2 : OPERATING

- C56370001MW : CANAL WIOTA : OPERATING

- C56370001MW136 : LATERAL 77 : OPERATING

- C56370001MW136-2 : SUBLATERAL 76 : OPERATING

- C56370001MW151 : LATERAL 74 : OPERATING

- C56370001MW236 : LATERAL 66 : OPERATING

- C56370001MW284 : LATERAL 60 : OPERATING

- C56370001MW331 : LATERAL 56 : OPERATING

- C56370001MW367 : LATERAL 54 : OPERATING

- C56370001MW388 : LATERAL 51 : OPERATING

- C56370002 : Frazer Unit : OPERATING

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# MAXIMO/GIS Interface on Linear Structures.

- Talk on Wednesday
- May 5<sup>th</sup> 9:30 AM
- The 2<sup>nd</sup> talk under 7b

# BIA – IPSOD – The End



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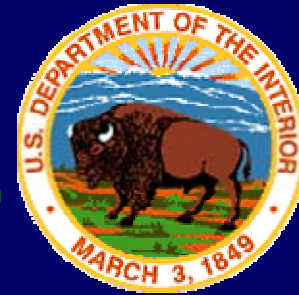
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## *Bureau of Land Management*

Chris Hamilton

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### *BLM Facility Asset Management Scope:*

#### ☐ Asset Base

<input type="checkbox"/> Acres	262,000,000
<input type="checkbox"/> Roads (miles)	82,000
<input type="checkbox"/> Recreation Sites	2,100
<input type="checkbox"/> Administrative Sites	700
<input type="checkbox"/> Dams	800
<input type="checkbox"/> Bridges	900

#### ☐ User Base

<input type="checkbox"/> Sites	2800
<input type="checkbox"/> Field Offices	137
<input type="checkbox"/> State Offices	12
<input type="checkbox"/> Headquarters	1

<input type="checkbox"/> Personnel	917
<input type="checkbox"/> Engineering Maintenance	559
<input type="checkbox"/> Recreation Technician	358

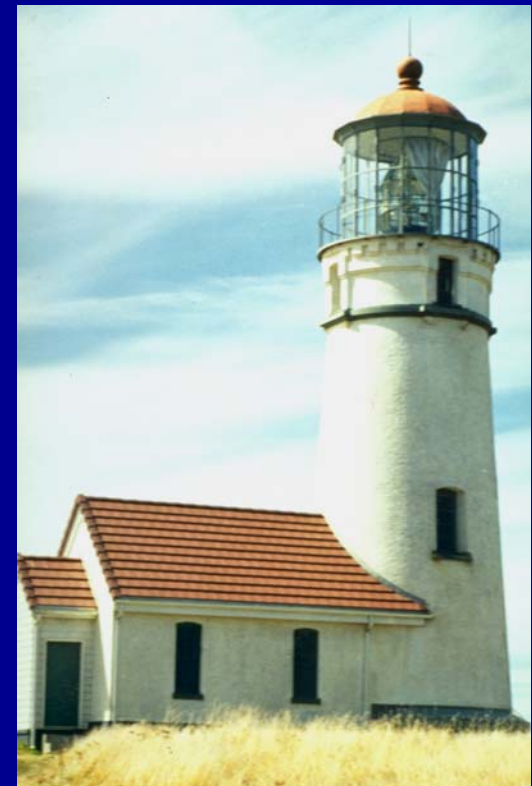
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### *BLM Application of MAXIMO: FACILITIES*

- ❑ Facility Asset Maintenance
  - ❑ Inventory
  - ❑ Work Orders
- ❑ Facility Asset Management
  - ❑ Budget Requests
  - ❑ Condition Assessment
  - ❑ Involvement of Recreation
    - ❑ Roads, Trails, OHV



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### End User Priorities:

- ☐ Facilities Maintenance
  - ☐ Field Engineering/Maintenance Personnel
  - ☐ Field Recreation Personnel
- ☐ Budget
  - ☐ Washington Office
  - ☐ State Engineers



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### *BLM FAMS Phased Implementation:*

Phase 1	Phase 2	Phase 3	Phase 4
May 03	August 04	September 05	TBD
<ul style="list-style-type: none"><li>■ Inventory</li><li>■ Reports</li></ul>	<ul style="list-style-type: none"><li>■ Condition Assessment</li><li>■ Deferred Maintenance Work Orders</li><li>■ Est. Budget Modeling</li></ul>	<ul style="list-style-type: none"><li>■ Validate Cost Models</li><li>■ 'Discovery' &amp; PM Work Orders</li><li>■ Handhelds</li></ul>	<ul style="list-style-type: none"><li>■ GIS</li><li>■ Financial Links</li></ul>

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### *Unique BLM initiatives:*

#### Annual Maintenance Budget Estimation

- ☐ Unit Cost Factors
- ☐ Location Cost Adjustment

#### Phased Implementation

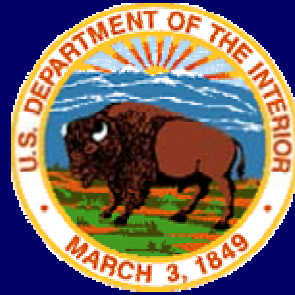
- ☐ Scale to Workforce Capability
- ☐ Reduce Business Culture Shock
- ☐ Import Legacy Data

#### Bureau-wide Security Interface

- ☐ BLM Application Security System (BASS)

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**It's not about the software:**

- ❑ COTS must meet business requirements

**It's all about the business process:**

- ❑ Must understand business processes to configure MAXIMO



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***The devil is in the level of detail :***

### PM Maintenance work load

- ❑ Field Office with 50 Sites
  - ❑ Each site has 10 assets
    - ❑ Each asset has 1 Work Order with 10 tasks
- ❑ Tracking the PM maintenance:  
$$50 \text{ Sites} * 10 \text{ assets} * 10 \text{ tasks} =$$
**5000 items for 1 Office**
- ❑ Discovery and deferred maintenance work orders add to this work load

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### ➤ Questions are Cheap!



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## *Bureau of Reclamation*

Debra Lange  
MAXIMO  
Program/Project Manager

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### *Implementation of MAXIMO*

- ❑ Replaced in-house developed systems that were in use since the 1970's
  - ❑ Power Operations and Maintenance Management System
  - ❑ Stores (warehouse system)
- ❑ Approved January 1995 (Version 2.1.1)
- ❑ First production site on line April 1997
- ❑ Completed upgrade to Version 4.0.1 in January 2000
- ❑ Version 4.1.1 in use since 2001

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### Bureau of Reclamation

- ❑ Integrated system used to conduct Operation and Maintenance activities at 50 Reclamation facilities
  - ❑ Maintenance Management
  - ❑ Inventory Management

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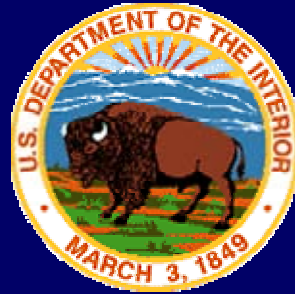


### Bureau of Reclamation

- ❑ Interfaces
  - ❑ FEDSTRIP
    - ❑ GSA/DLA Supplies Materials
      - ❑ Lumber, hardware, chemicals, lubrications, etc.
  - ❑ Corporate Data Warehouse
    - ❑ Labor, Cost Accounts, etc

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### Bureau of Reclamation

- ☐ Used to collect costs of:
  - ☐ Federal and Non-Federal Labor
  - ☐ Supplies and Materials
  - ☐ Tools (Vehicles and Heavy Equipment)
  - ☐ Services (Contracts)

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### *Reclamation's MAXIMO* *19 Separate Databases*

- ❑ Hydro sites (Dams)
- ❑ Water sites (Pumping, River Maintenance)
- ❑ Administrative Offices (Inventory Management, vehicle/heavy equipment maintenance)

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### *Power Operations & Maintenance* *Checklist*

- ☐ Used for Power O&M Reviews
- ☐ Access Database
- ☐ Contains all of Reclamation's installed power equipment identified on Power Reviews

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### *Power Operations & Maintenance* *Checklist – Cont'd*

- ☐ Electrical Checksheets
- ☐ Mechanical Checksheets
  - ☐ Provides detailed information on associated Job Plans, Work Orders, etc.
- ☐ Date work was initiated and Date work was completed

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***UPCOMING FEATURE***



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### *FAILURE HIERARCHY*

- ☐ Set of common failure codes
  - ☐ Problems
  - ☐ Causes
  - ☐ Remedies
- ☐ Breakdown of trends or recurring problems
- ☐ Reduce or limit asset failures in the future

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## *U.S. Fish and Wildlife Service*

David Lemarie

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### *U.S. Fish and Wildlife Service* *Maximo Operating Environment*

- ❑ Includes over 700 geographically dispersed field stations
- ❑ Predominately small staffs where personnel perform numerous roles
- ❑ Many remote locations with limited Internet access

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Approximately \$15 Billion in Assets



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### Program Overview

- ❑ Maximo used in the two programs having the majority of Service Assets
- ❑ In-house approach to Program Management, System Administration and Training
- ❑ Used for all categories of maintenance (real property, personal property, and optional use for habitat/lands)

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### *FWS Unique Initiatives*

- ❑ Custom application to track Certifications
- ❑ Cloned equipment and work order applications
- ❑ Evaluating 3<sup>rd</sup> Party tool for condition assessments, project development
- ❑ Using 3<sup>rd</sup> Party tools for screen editing and implementing business rules

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### Implementation Overview:

- ❑ Centrally Funded
- ❑ Formal in-house training program
- ❑ Decentralized approach to how to implement based on local practices
- ❑ Used for all Service asset types
- ❑ Some functionality initially planned for Maximo will now be included in FBMS

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### Implementation Schedule at a Glance

- ❑ Pilot tested v 4.1.1 in FY 02
- ❑ Converted to web based version in FY 03
- ❑ Implementation began in FY 03
- ❑ Upgrade to version 5.2 planned for FY 04
- ❑ Implementation to be completed in FY 05

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### Current Challenges

- ☐ Enforcing business rules
- ☐ Program metrics/compliance
- ☐ Reporting and data analysis
- ☐ Constantly changing landscape
- ☐ Keeping users informed
- ☐ Overcoming resistance
- ☐ Management Involvement

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### *On the Horizon*

- ❑ Integration with FBMS
- ❑ How best to address reporting and data analysis requirements
- ❑ Standardization within the department (PM's, asset codes, work types)
- ❑ Establishing Metrics and measuring program participation/success
- ❑ Link to maintenance funding/planning
- ❑ Link to Condition Assessment Process

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Typical reaction of field station personnel after being told they will be their station lead for implementing Maximo

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## *U.S. Geological Survey*

Kathy Lawson

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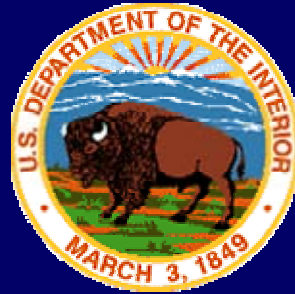


## US Geological Survey Facility Maintenance Management System

- ☐ National Operation and Maintenance Program
  - ☐ 13 Owned USGS Installations
  - ☐ Headquarters

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### Modules:

- ☐ Equipment
- ☐ Locations
- ☐ Work Order Tracking
- ☐ Failure Codes
- ☐ Job Plan
- ☐ Preventive Maintenance

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### Accomplishments:

- ❑ Defined Business Requirements
- ❑ Established four MAXIMO Environments
- ❑ Operational Testing environment initiated at the Headquarters facility
- ❑ Multi-site setup
- ❑ Equipment inventory
  - ❑ Approximately 2,555,000 sq. ft.

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### Standardized in USGS:

- ❑ Equipment Inventory
  - ❑ GSA Nomenclature
  - ❑ Standardized Templates
  - ❑ GSA Job Plans for common equipment
- ❑ Building System Definitions

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### Implementation Strategy:

- ❑ Evaluate accomplishments and next steps with customer.
- ❑ More Field Participation in contract development.
- ❑ Performance Based Fixed Price Contract.
- ❑ Evaluate the use of Work Flow
- ❑ Evaluate the use of handhelds with customers.

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### Summary:

- ❑ Business Processes Defined
- ❑ Operational Testing Environment (WO Tracking)
- ❑ Equipment Inventory
- ❑ Standardization of Nomenclature, Building Systems and Job Plans.
- ❑ Beginning of a National Operation and Maintenance Program

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### Lessons Learned:

- ❑ Impact to each Facility
- ❑ Provide overview of software prior to defining your requirements
- ❑ Take smaller steps
- ❑ Closely evaluate the risks associated with the contracting mechanism you are choosing

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## *National Park Service*

Steve Maass